



UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS  
General Certificate of Education Ordinary Level

CANDIDATE  
NAME

CENTRE  
NUMBER

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**COMPUTER STUDIES**

**7010/12**

Paper 1

**October/November 2010**

**2 hours 30 minutes**

Candidates answer on the Question Paper.

No Additional Materials are required.

**READ THESE INSTRUCTIONS FIRST**

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

You may use a soft pencil for any diagrams, graphs or rough working.

Do not use staples, paper clips, highlighters, glue or correction fluid.

DO **NOT** WRITE IN ANY BARCODES.

Answer **all** questions.

No marks will be awarded for using brand names of software packages or hardware.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [ ] at the end of each question or part question.

**For Examiner's Use**

|  |
|--|
|  |
|--|

This document consists of **20** printed pages.



1 Explain, using examples where appropriate, the following **five** computer terms:

For  
Examiner's  
Use

(a)

Check digit .....  
.....  
..... [2]

(b)

RAM .....  
.....  
..... [2]

(c)

Macro .....  
.....  
..... [2]

(d)

USB flash memory .....  
.....  
..... [2]

(e)

Printer buffer .....  
.....  
..... [2]

- 2 (a) State **three** reasons why a computer system failure might occur (malfunction).

For  
Examiner's  
Use

1 .....

.....

.....

2 .....

.....

.....

3 .....

.....

..... [3]

- (b) One effect of a computer system failure is the loss or corruption of files. State **one** way of recovering a file if it has been lost or corrupted.

.....

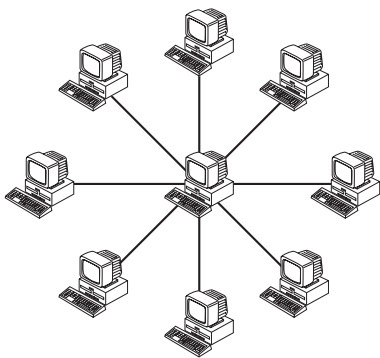
..... [1]

- (c) How is it possible to ensure illegally accessed files are unreadable?

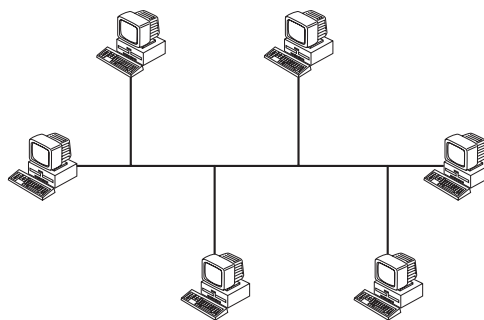
.....

..... [1]

3 (a) Name the following network topologies:



Name: .....



Name: .....

[2]

(b) Give **one** advantage of having computers connected on a network.

.....  
..... [1]

(c) Give **one** disadvantage of having computers connected on a network.

.....  
..... [1]

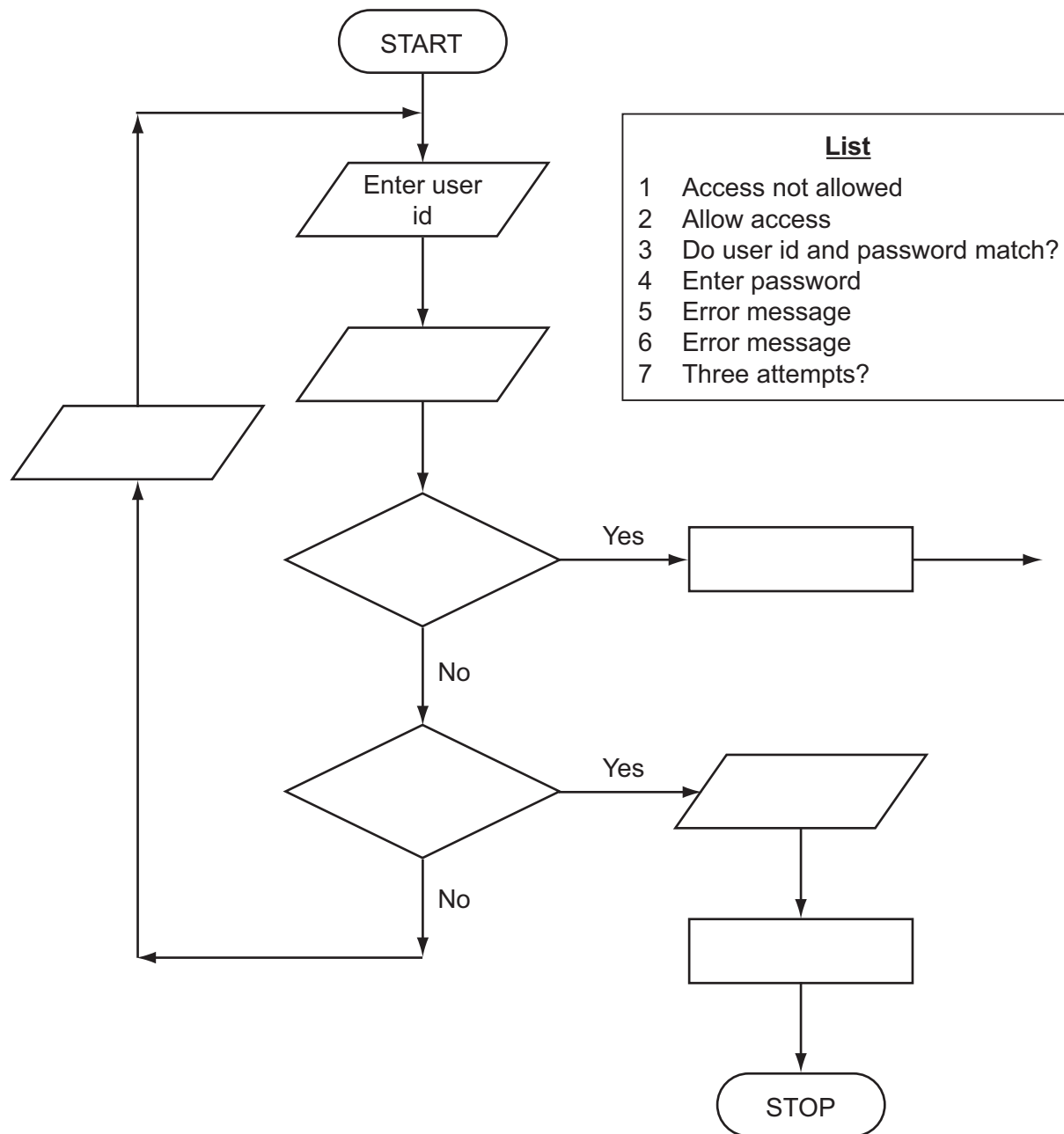
For  
Examiner's  
Use

- 4 (a) To log on to a computer, a user needs to type in a user id followed by a password; these should match up. Only three attempts are allowed.

For  
Examiner's  
Use

The flowchart below shows the log on procedure. Several boxes have been left blank.

Complete the flowchart using items from the list.



[3]

- (b) Sometimes it is necessary to key in the password twice.

Name this type of data check.

[1]

- 5 A large cinema uses a computer system to control the air conditioning and also the day to day running of the business (such as booking seats).

For  
Examiner's  
Use

- (a) Using examples from the cinema application, explain the difference between *real time transaction processing* and *real time process control*.

.....

.....

.....

.....

.....

.....

.....

..... [4]

- (b) State **two** tasks carried out by an operating system.

1 .....

.....

2 .....

..... [2]

- 6 A telephone company produces paper-based directories. It has decided to offer directory information to customers via a website.

For  
Examiner's  
Use

- (a) Give **one** advantage to the telephone company in doing this.

.....  
..... [1]

- (b) What **two** advantages does this new system offer the customer?

1 .....  
.....  
2 .....  
..... [2]

- (c) Give **one** disadvantage to the customer of having their details available on the Internet.

.....  
..... [1]

- (d) Describe **one** problem with the existing paper-based system that **would not** be resolved using the electronic version.

.....  
..... [1]

- 7 An arrivals board at an airport shows the following information:

| Flight Number | Due   | From      | Information             |
|---------------|-------|-----------|-------------------------|
| BT 051        | 13:50 | Sao Paulo | landed 13:45            |
| HK 222        | 13:55 | Hong Kong | baggage in hall         |
| EU 009        | 14:00 | Berlin    | landed 14:00            |
| TT 520        | 14:20 | New York  | delayed: expected 15:30 |

For  
Examiner's  
Use

Data is input manually to update the arrivals board.

A new computer system is to be developed to replace the manual system.

- (a) (i) How could a systems analyst find out what features customers would like to see in the new system?

.....  
..... [1]

- (ii) What would be the most suitable method to implement the new system? Give a reason for your choice.

Method .....

Reason .....

..... [2]

The information on the arrivals board is to be made available to customers at unmanned help desks located around the airport.

- (b) All the existing information on the arrivals board will be available to customers. What other information would customers find useful?

.....  
..... [1]

- (c) It has been decided not to use keyboards at these help desks. Give **one** suitable input device that could be used at these help desks.

.....  
..... [1]

(d) Give **two** advantages of using a computer system rather than a manual system.

*For  
Examiner's  
Use*

1 .....

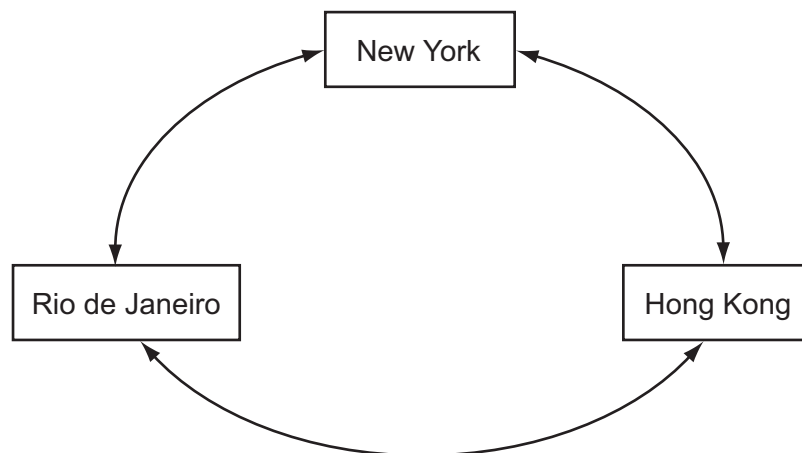
.....

2 .....

..... [2]

- 8 A company has set up video conferencing facilities connecting Rio de Janeiro, New York and Hong Kong.

For  
Examiner's  
Use



- (a) Give **one** hardware item and **one** software item needed at **each** video conferencing location.

Hardware item .....

.....

Software item .....

..... [2]

- (b) Describe **two** possible problems with this video conferencing set up.

1 .....

.....

2 .....

..... [2]

- (c) Apart from travelling and accommodation costs, what **two** benefits does the company gain from using video conferencing facilities?

1 .....

.....

2 .....

..... [2]

- 9 The following algorithm inputs 20 numbers and outputs how many numbers were positive ( $> 0$ ) and how many numbers were negative ( $< 0$ ).

For  
Examiner's  
Use

```

1  negative = 1
2  positive = 1
3  for count = 1 to 20 do
4      input number
5      if number < 0 then negative = negative + 1
6      if number > 0 then positive = positive + 1
7      count = count + 1
8      print negative, positive
9  next count

```

There are **three** different errors in this algorithm.

Locate each error and give the reason why you think it is an error.

Error 1 .....

.....

Reason 1 .....

.....

Error 2 .....

.....

Reason 2 .....

.....

Error 3 .....

.....

Reason 3 .....

..... [6]

10 A database has been set up to store information about aircraft. A section is shown below.

| Ref No | Aircraft Name   | Max Weight (kg) | Length (m) | Wing Span (m) | Max Speed (kph) |
|--------|-----------------|-----------------|------------|---------------|-----------------|
| 1001   | An-225 Cossack  | 600 000         | 84         | 88            | 850             |
| 2001   | Airbus A380F    | 591 950         | 73         | 80            | 951             |
| 3001   | C-5 Galaxy      | 381 000         | 76         | 68            | 845             |
| 3002   | Boeing 777-600  | 351 500         | 74         | 65            | 930             |
| 2002   | Airbus A340-600 | 366 000         | 75         | 63            | 877             |
| 3003   | Boeing 747      | 397 000         | 71         | 64            | 967             |
| 3004   | Boeing 777      | 660 000         | 74         | 61            | 893             |
| 2003   | Airbus A330-300 | 234 000         | 63         | 60            | 800             |
| 3005   | Boeing 767      | 204 100         | 61         | 52            | 914             |
| 3006   | B52 Fortress    | 221 400         | 49         | 56            | 927             |
| 3007   | Boeing 757      | 123 400         | 54         | 38            | 914             |

For  
Examiner's  
Use

(a) How many fields are in each record?

..... [1]

(b) Using Ref No only, what records would be output if the following search condition was entered:

(Max Weight(kg) > 350 000) AND (Wing Span(m) < 66)?

.....  
..... [2]

(c) Write down the search condition to find out which aircraft have a length greater than 74 metres or have a maximum speed less than 900 kph.

.....  
.....  
..... [2]

- 11 A road system is to be operated using computer-controlled traffic lights. Sensors are used as part of the control system.

For  
Examiner's  
Use

- (a) The movement of traffic throughout the road system was first simulated on a computer.

Describe what data would need to be collected and how it would be used in the simulation.

.....

.....

.....

.....

.....

.....

..... [3]

- (b) Give **two** advantages of carrying out a simulation first before introducing a new system.

1 .....

.....

.....

2 .....

.....

..... [2]

- (c) Describe how the sensors, traffic lights and computer interact to control the traffic flow in the new system.

.....

.....

.....

.....

..... [2]

- 12** A holiday resort is developing a website to inform the general public about their weather. A spreadsheet was produced to show some of the statistics:

For  
Examiner's  
Use

|   | A                        | B   | C   | D   | E   | F   | G   | H   | I   | J   | K   | L   | M   | N        |
|---|--------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------|
| 1 |                          | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Averages |
| 2 | Monthly Rainfall (mm)    | 130 | 210 | 340 | 350 | 220 | 170 | 100 | 30  | 25  | 20  | 10  | 50  | 138      |
| 3 | Hours Sunshine (per day) | 7   | 6   | 6   | 6   | 7   | 8   | 8   | 6   | 9   | 9   | 10  | 8   | 8        |
| 4 | Minimum Temperature (C)  | 29  | 28  | 27  | 25  | 23  | 22  | 20  | 22  | 24  | 26  | 27  | 28  | 25       |
| 5 | Maximum Temperature (C)  | 36  | 34  | 32  | 30  | 28  | 27  | 25  | 28  | 31  | 33  | 36  | 38  | 32       |
| 6 | Sun Index                | 49  | 36  | 28  | 28  | 35  | 40  | 40  | 36  | 63  | 63  | 90  | 80  |          |

- (a) What formula is in N2 to show the average (mean) rainfall?

..... [1]

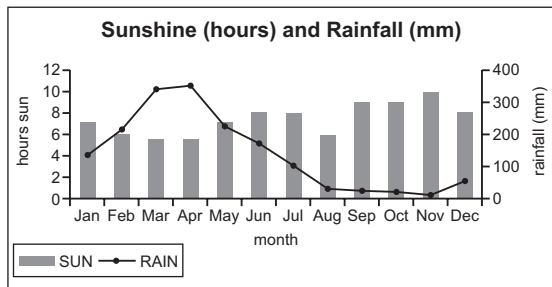
- (b) Row 6 shows the *Sun Index* which is the difference between *maximum temperature* and *minimum temperature* multiplied by *hours sunshine*. What formula is in L6 to calculate the sun index for November?

..... [1]

- (c) The resort wanted to show Hours Sunshine and Monthly Rainfall on one graph. Graphs A and B were produced:

For  
Examiner's  
Use

**GRAPH A**



- (i) Which is the best graph for showing this information? Give a reason for your answer.

.....

.....

.....

.....

- (ii) The resort wanted to include average Hours Sunshine on the graph. Describe how this could be done.

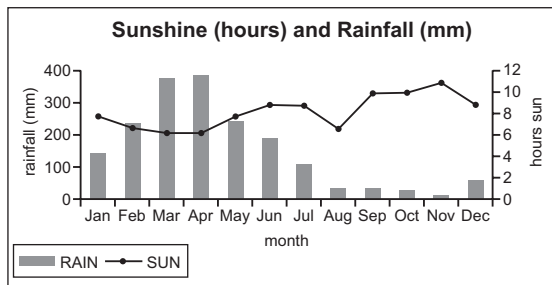
.....

.....

.....

..... [2]

**GRAPH B**



- (d) Apart from the information shown already, what **two** features would you expect to see on the resort's website?

1 .....

.....

2 .....

..... [2]

**13** Describe how an expert system is developed and made ready for use.

For  
Examiner's  
Use

[4]

14 An international bank keeps records of customer account details on a computer.

For  
Examiner's  
Use

(a) It is necessary on occasions to:

- delete records
- amend records
- insert records

Give **one** example of when **each** of the above would need to be done.

Delete .....

.....

Amend .....

.....

Insert .....

..... [3]

(b) A section of one record is shown below:

|                 |                  |              |    |              |    |
|-----------------|------------------|--------------|----|--------------|----|
| Frederick Parez | Rua Silva Paulet | 5151 315 000 | 34 | 20 – 15 – 00 | Br |
|-----------------|------------------|--------------|----|--------------|----|

name address telephone number age branch country

(i) The branch and country are coded. Give a reason for this.

.....

..... [1]

(ii) One of the six fields is not appropriate.

Name this field and give a reason for your choice. Suggest an improved field.

Name of field .....

Reason for choice .....

.....

.....

Improved field choice .....

..... [3]

15 A college secretary inputs data into fields on a computer screen as shown below:

| <b><u>Examination Results</u></b> |          |
|-----------------------------------|----------|
| Student Sex:                      | Subject: |
| Today's Date:                     | Grade:   |
| Examination Result (%):           |          |

*For  
Examiner's  
Use*

(a) Choose a suitable **different** validation check for each of the following:

(i) Student Sex which can be M or F only

.....

.....

(ii) Today's Date which must be written as, for example, 15/10/2010

.....

.....

(iii) the Examination Result which can be any number from 0 to 100

.....

..... [3]

(b) Apart from validation, how would it be possible to ensure only certain data could be input into each of the fields on the computer screen?

.....

..... [1]

(c) The secretary takes a ten minute break every hour.

(i) Apart from switching off, how can the secretary make sure the computer system is secure whilst she takes a ten minute break?

.....

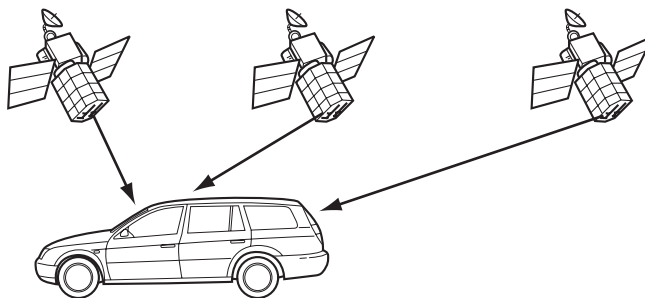
.....

(ii) From a health and safety aspect, why does the secretary need to take regular breaks?

.....

..... [2]

16



For  
Examiner's  
Use

Satellite navigation systems are used to give the vehicle driver directions.

(a) How does the system know the exact position of the vehicle?

.....

.....

.....

.....

.....

.....

..... [3]

(b) Give **two** advantages to the driver of using this system.

1 .....

.....

2 .....

..... [2]

(c) Give **one** problem associated with satellite navigation systems.

.....

..... [1]

(d) Name **one** other different form of transport which could use satellite navigation systems.

.....

..... [1]

