



# Cambridge International AS & A Level

CANDIDATE  
NAME

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CENTRE  
NUMBER

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CANDIDATE  
NUMBER

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## INFORMATION TECHNOLOGY

9626/11

Paper 1 Theory

May/June 2020

1 hour 45 minutes

You must answer on the question paper.

No additional materials are needed.

## INSTRUCTIONS

- Answer **all** questions.
- Use a black or dark blue pen.
- Write your name, centre number and candidate number in the boxes at the top of the page.
- Write your answer to each question in the space provided.
- Do **not** use an erasable pen or correction fluid.
- Do **not** write on any bar codes.
- You may use an HB pencil for any diagrams, graphs or rough working.
- Calculators must **not** be used in this paper.

## INFORMATION

- The total mark for this paper is 90.
- The number of marks for each question or part question is shown in brackets [ ].

This document has **16** pages. Blank pages are indicated.

- 1 For each of the **two** tables below, tick the most accurate statement referring to the use of the internet for communication.

(a)

	✓
Instant messaging is a service similar to SMS provided by the internet	
Social networking sites allow messages to be posted, but not pictures or videos	
A blog allows anybody who reads it to also be able to edit it	
Chat rooms only allow one person to communicate with one other person	

[1]

(b)

	✓
Emails allow people to see each other when communicating	
Emails can be sent with somebody copied in without the other recipients knowing	
Emails always get an immediate response	
Instant messaging never results in the IM providers sending adverts to users	

[1]









6 Many companies use batch processing for producing workers' payslips.

(a) Describe, using payroll as an example, what is meant by batch processing.

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(b) Explain why batch processing is used instead of real-time processing for an application such as payroll.

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..... [4]

7 Designers of user interfaces tend to base their designs on what they interpret to be a user's mental model.

Evaluate, by weighing up the advantages and disadvantages, the use of a mental model to design a user interface.

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8 Explain how encryption protects data stored on a hard disk.

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..... [5]



**11** Mary has been put in charge of the computerised school weather station. At the moment the system has a monitor to show the outputs. She wants to replace the monitor with a printer.

By weighing up the advantages and disadvantages, evaluate the system having a monitor rather than a printer.

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[6]



(b) This spreadsheet has not been tested.

Describe the test plan you would use to make sure there are no errors in the formulae in column E of this spreadsheet. You can assume that the formula in column C works perfectly and does not need changing.

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(c) Using **only** the sort feature explain how you would be able to make the spreadsheet used in part (a) produce this display.

	A	B	C	D	E	F
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2	Workers Number	Hours worked this week	Hours overtime worked	Rate per hour paid	Overtime earned this week	Wage paid this week
3	P40813	46	6	\$12.50	\$112.50	\$612.50
4	C41827	45	5	\$12.50	\$93.75	\$593.75
5	P77168	44	4	\$12.50	\$75.00	\$575.00
6	C32408	39		\$12.50		\$487.50
7	E41231	52	12	\$14.00	\$252.00	\$812.00
8	C43839	42	2	\$14.00	\$42.00	\$602.00
9	C69848	41	1	\$14.00	\$21.00	\$581.00
10	J51549	38		\$14.00		\$532.00
11	E48505	48	8	\$17.00	\$204.00	\$884.00
12	E34572	36		\$17.00		\$612.00
13	P30731	40		\$17.50		\$700.00

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[3]





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