Cambridge Assessment
International Education

Cambridge IGCSE™

INFORMATION AND COMMUNICATION TECHNOLOGY	**0417/21**
Paper 2 Document Production, Data Manipulation and Presentations	**February/March 2022**
MARK SCHEME	
Maximum Mark: 80	

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the February/March 2022 series for most Cambridge IGCSE™, Cambridge International A and AS Level components and some Cambridge O Level components.

This document consists of **16** printed pages.

Generic Marking Principles

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always **whole marks** (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

Name, centre number, candidate number right aligned
No other placeholders   1 mark

Name, Centre number, Candidate number

Upgrade your data storage

There are two good reasons to upgrade a hard disk drive. You may need more storage capacity
... nical drive to a solid state drive

Title entered accurately   1 mark
HD-title style applied - matches style defined in EV 2   1 mark
(serif 28pt, centre, bold, italic, 0pt before 0pt after)

If you can physically upgrade the storage on your computer,

Once you are sure you can upgrade, find out which of technologies and formats are compatible with your system.

Text box:
Text box placed correctly, no hidden text, aligned to top
of text and right margin   1 mark
Contents of text file located, copied, fully visible
and formatted to HD-body style and bold   1 mark
Grey background applied to text box   1 mark
3-4pt thickness line around text box   1 mark

This will restrict the type of storage that

WHICH DRIVE WORKS FOR YOU?

If you can upgrade, then you need to find out
which sort of drive is compatible with your
machine. It is w...
storage devices are...
of the current sorts...

Columns:
Section break – applied to correct text   1 mark
2 columns, 1.5 cm column spacing   1 mark

format stick. The SATA connected drive will fit
in most desk-top computers, while the newer
M.2 format requires a special slot to be
... is becoming available
light-weight laptop

- Mechanical hard drives
- Solid state drives
- SATA connected SSDs
- M.2 format SSDs

MECHANICAL HARD DRIVES

These hard drives offer reliable performance
at reasonable prices per gigabyte. They are
much ... than SSDs and provide
econom... lutions to large capacity
second... ge where speed is not at a
premi... re not recommended as the
main ... where a smaller SSD will

... effectively a
miniature PCI-
Express socket with
a theoretical maximum bandwi... 32
Gbits/second compared with 6...

Image:
Image inserted in correct paragraph   1 mark
Aligned to top of text, right of column, text wrapped
    1 mark
Rotated through 180 degrees   1 mark
Resized to half column width,
aspect ratio maintained   1 mark

thicknesses of SATA drives – 7 mm or 9.5
mm. You may need to check on your laptop
computer whether it is limited to the thinner
size. The use of a spacer can pad the
thickness of a slimmer drive in a 9.5 mm
space.

Bullets:
Square shaped bullet selected and applied
to correct text   1 mark
Bullets indented 1.5 cm from left margin   1 mark
Text in single line spacing with 6 pt after 1 mark

CAPACITY OR SPEED?

The performance difference between an SSD and a mechanical drive is not only about data transfer
speed, but also on seek time. On a mechanical hard disk the ... d has to physically move between
different areas of the disk surface as it fetches bits of data ... nt programs or processes. On
an SSD all locations are instantly addressable so performa... mooth and responsive.

HD-subhead seen modified (EV3); all formatting correct
(Serif, 12pt, italic, bold, all capitals, centre, 9pt after, 0pt
before, single line spacing)   1 mark

Footer:
Page number centre aligned and
no other placeholders or field codes   1 mark

1

Candidate name, Centre number, Candidate number

Type of Storage	Benefits	Disadvantages
Mechanical hard disk drive	Large capacity at relatively low price per GB	Slow, not so good as system drive
Solid state drive (SATA)	Fast with commonly available 2.5 inch slots	Quite expensive especially for large capacity drives
Solid state drive (M.2 format)	Small but very fast	Need specialised slot and expensive
Cloud storage	Unlimited storage	Not under personal control

A large capacity (up to several terabytes) hard [...] economical storage is. Mechanical hard drives [...] inch size. For a primary drive SSD, a capacity [...] affordable. Similarly an M.2 format drive may [...] secondary storage.

So far we have [...] talked about internal stora[...] also a possibili[...] any of the drive types di[...] portability of [...] and can take it from o[...] choose to s[...] on a server in the cloud and have it accessible from anywhere that you [...]

> Table:
> 1pt internal and external gridlines printed   1 mark
> *Notes* column only deleted with contents   1 mark
> *HD-table* style applied to text   1 mark
> Table 15 cm wide and centred on the page,
> no split words   1 mark
> 6pt space after the table   1 mark

> Page break removed maintaining paragraphs and spacing,
> after … *secondary storage.*   1 mark

DISK

There are several options to transferring the contents of the old disk onto the new disk. One method is to make a clean install using a version of the operating system on disk. This method will remove all existing programs you have. These will need to be reinstalled after the new disk is operating. An alternative method which will preserve your existing programs is to use cloning software (often supplied with a new disk drive) and make an exact copy of the current disk. This can be quite straightforward, but if the new disk is a smaller capacity than the one it is replacing may involve you in deciding what to keep and what to leave out. A third route is to make a virtual image of the source disk and copy it onto external media, then boot from a disk containing the imaging software choosing which files to keep.

Good luck if you decide to upgrade your storage.

> Presentation:
> Styles applied consistently with consistent spacing – no changes to body text
> (Arial 11pt, justified, 0 space before, 6pt after)   1 mark
> Doc complete/paras intact, portrait, cols and pages aligned at top,
> no widows/orphans, lists and table not split, no blank pages   1 mark

2

Title, fully visible and accurate   1 mark

New field **Retail** same currency format as Price 1 mark
Retail calculated (*Price* *1.2)   1 mark

Drives for Gamers or Creative Work

Drive_Code	Model_Code	Model	Maker	Country	Suitability	Form_Factor	Read	Capacity _TB	Price	Retail
DD66	M280C3030500	XLR8 CS3030	Pliny	Indonesia	Gaming	M.2	3500	0.500	£76.00	£91.20
DD88	TDMX2000NV	Attack Pro	TData	Japan	Enterprise Creative	M.2	4950	2.000	£450.00	£540.00
DD55	LRD10Z002TG8	Excel Plus	Kyoto	Japan	Gaming	M.2	3400	2.000	£400.49	£480.59
DD60	CSSDF1000MP600	Forza MP600	Corsir	Japan	Creative Professional	M.2			£202.99	£243.59
DD51	CSSDF2000MP600	Forza MP600	Corsir	Japan	Creative Professional	M.2	4950	2.000	£389.99	£467.99
DD59	ZP2000GM31011	Firacude 510	Seemore	USA	Gaming	M.2	3450	2.000	£322.99	£387.59
DD50	ZP1000GM31011	Firacude 510	Seemore	USA	Gaming	M.2	3450	1.000	£166.44	£199.73
DD49	ZP2000GM31002	Firacude 520	Seemore	USA	Creative Professional	M.2	5000	2.000	£357.28	£428.74
DD48	ZP500GM31002	Firacude 520	Seemore	USA	Creative Professional	M.2	5000	0.500	£113.06	£135.67
DD46	ZP1000GM31002	Firacude 520	Seemore	USA	Creative Professional	M.2	5000	1.000	£206.77	£248.12
DD64	PEKKW256G8XT	760p series	Ibstock	USA	Gaming	M.2	3210	0.256	£63.98	£76.78

Amended record DD88   1 mark

Sorted ascending by Country   1 mark

Capacity 3dp   1 mark

Record DD65 deleted   1 mark

Select records
Suitability *Gaming* or contains *Creative* 1 mark
Read >*2200*   1 mark

Price currency sign, 2dp   1 mark

21 September 2020   Name, centre number, candidate number

Specified fields and data, correct order   1 mark
Landscape, no truncation, single page wide, no page numbers 1 mark

> **Labels report**
> Candidate details at bottom of every label   1 mark
> Title top of all labels, 100% accurate, larger, bold   1 mark
> Sorted ascending by *Price*   1 mark
> Two labels side by side, portrait, 8 labels to page   1 mark

Large capacity drives for home use

Seemore	Swordfish 120
Richmond	USA
Home	
SATA 6Gb/s	SSD
£57.32	

Name, centre number, candidate number

Large capacity drives for home use

Seemore	Swordfish 120
Richmond	USA
Home	
SATA 6Gb/s	SSD
£100.70	

Name, centre number, candidate number

Large capacity drives for home use

WestPoint	WP Red SA500
Richmond	USA
SOHO SMB	
SATA 6Gb/s	SSD
£109.44	

Name, centre number, candidate number

Large capacity drives for home use

Samsing	860 Evo
Seoul	Korea
SOHO SMB	
SATA 6Gb/s	SSD
£109.44	

Name, centre number, candidate number

Large capacity drives for home use

Crux	MX500
Kuala Lumpur	Malaysia
SOHO SMB	
SATA 6Gb/s	SSD
£109.98	

Name, centre number, candidate number

Large capacity drives for home use

WestPoint	WP Blue
Richmond	USA
SOHO SMB	
SATA 6Gb/s	SSD
£111.98	

Name, centre number, candidate number

Large capacity drives for home use

WestPoint	WP Blue
Richmond	USA
SOHO SMB	
PCIe gen3 NVMe	SSD
£124.99	

Name, centre number, candidate number

Large capacity drives for home use

Samsing	860 Evo series 1
Seoul	Korea
SOHO SMB	
SATA 6Gb/s	SSD
£129.77	

> **Labels selection**
> *Suitability* contains Home or SOHO   1 mark
> *Format* is SSD   1 mark
> *Price* <130 and *Capacity* 1 or more   1 mark

> *Maker* and *Model* on same line   1 mark
> *City* and *Country* on same line   1 mark
> *Connection* and *Format* on same line   1 mark
> Correct label layout with min 1 space between
> fields   1 mark
> *Suitability* and *Price* present on correct lines   1 mark

Tawara Computer Supplies
The Wharfage
Tawara Bay
Main Island

02 February 2022

Delivery Note

Deliver to:

«Title» «First_Name» «Last_Name»
«Address_1»
«Town»
«Post_Code»

Our Product Code	Model	Make	Connection	Form Factor	Capacity	Price
«Drive_Code»	«Model»	«Make»	«Connection»	«Form_Factor»	«Capacity» Terabytes	£«Price»

Order prepared by: Candidate Name

Mailmerge master
Candidate details in footer of master document and Name replaces *Candidate Name*   1 mark
Address block
      Chevrons <> replaced by correct fields   1 mark
      Correct position and original spacing maintained   1 mark
Product table
      Chevrons <> replaced by merge fields with correct spacing for *Capacity* and *Price* 1 mark
Master document printed   1 mark

Name ZZ999 9999

Tawara Computer Supplies
The Wharfage
Tawara Bay
Main Island

02 February 2022

> **Mailmerge delivery notes**
> Correct 4 delivery notes printed   1 mark

Delivery Note

Deliver to:

Ms Katherine Griffin
96 Scrimshire Lane
Alfreton
NN7 3OO

Our Product Code	Model	Make	Connection	Form Factor	Capacity	Price
DD11	Nitra 3731	Seemore	SAS 12Gb/s	2.5 inch	3.2 Terabytes	£1993.55

Order prepared by: Candidate Name

Name ZZ999 9999

Tawara Computer Supplies
The Wharfage
Tawara Bay
Main Island

02 February 2022

Delivery Note

Deliver to:

Mr Jake Abbott
39 Vicar Lane
Edingley
NN15 6QL

Our Product Code	Model	Make	Connection	Form Factor	Capacity	Price
DD59	Firacude 510	Seemore	PCIe gen3 NVMe	M.2	2 Terabytes	£322.99

Order prepared by: Candidate Name

Name ZZ999 9999

Tawara Computer Supplies
The Wharfage
Tawara Bay
Main Island

02 February 2022

Delivery Note

Deliver to:

Mrs Ella McKenzie
63 Thames Street
Sutton-in-Asfield
NN7 4TW

Our Product Code	Model	Make	Connection	Form Factor	Capacity	Price
DD14	Nitra 3331	Seemore	SAS 12Gb/s	2.5 inch	1.92 Terabytes	£494.75

Order prepared by: Candidate Name

Name ZZ999 9999

Tawara Computer Supplies
The Wharfage
Tawara Bay
Main Island

02 February 2022

Delivery Note

Deliver to:

Mr Charlie Simmons
59 Warren St
Rufford
NN11 0AU

Our Product Code	Model	Make	Connection	Form Factor	Capacity	Price
DD51	Forza MP600	Corsir	PCIe gen4 NVMe	M.2	2 Terabytes	£389.99

Order prepared by: Candidate Name

Name ZZ999 9999

Sales analysis 2020 - 2021

- HDD sales are going down
- SSD sales are increasing
- New, specialised formats growing in popularity

M.2 drives have solid state memory chips on a small 'stick'

Chart
Vertical bar chart (correct data)
with correct category labels present   1 mark
Chart title 100% accurate   1 mark
Axis titles 100% accurate   1 mark
Values displayed for all bars   1 mark
Display a legend showing the years 2020 and 2021   1 mark
In correct place on correct slide   1 mark
Sales analysis slide printed with presenter notes   1 mark
… Presenter notes as given   1 mark

09/07/2021

Upgrade options for storage

Overview presented by: Candidate name

Consider your storage needs

- What is most important for you?
- Is it:
  - capacity?
  - the format?
  - the connection?
  - 24/7 reliability?
  - speed of reading/writing?

Slides imported in title and bullet layout, no text changed	1 mark
Slide 1 a title layout with candidate name	1 mark
Slide no's top right and candidate details same position on every slide with no overlap on any slide	1 mark
All 5 bullet points demoted	1 mark
Slide *Suitable applications for HDDs* deleted	1 mark
All slides, 4 slides to page, landscape	1 mark

Hard Disk Drives

- These are mechanical with moving parts
- Available with very large capacities
- Fit 3.5 and 2.5 inch bays
- Tried and tested technology
- Read/write access relatively slow

Solid State Technology

- Commonly called SSD
- Has no moving parts
- Can have extremely fast read/write speeds
- Reliable for 24/7 working

09/07/2021

SSD formats

- SATA connections will fit in 2.5 inch bays and are used in desktop or laptop computers
- PCIe NVMe M.2 format needs special connections
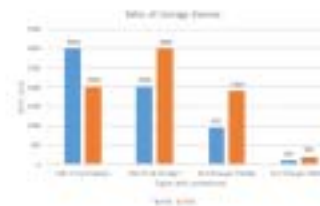- M.2 slots becoming available in high end laptops

Need for speed

- SATA connected 2.5 inch disk drives usually have similar read/write speeds to HDDs
- PCIe connected M.2 drives can reach much higher speeds
- Fourth generation PCIe drives take read/write speeds up even further

Suitable applications for SSD storage

- Home office
- Small business environment
- Enterprise businesses
- Data centres
- DVR

Sales analysis 2020 - 2021

- HDD sales are going down
- SSD sales are increasing
- New, specialised formats growing in popularity

Step 1 – **EVIDENCE 1 here:**

Name	Date modified	Type	Size
🗎 UPGRADE	14/05/2020 15:40	Microsoft Word Document	718 KB

> File saved as UPGRADE in format of software   1 mark

Step 4 – **EVIDENCE 2 here:**

> **HD-title**
> Style correctly named based on normal   1 mark
> Serif 28pt, centre, bold, italic,
> single, 0pt before and after   1 mark

Step 8 – **EVIDENCE 3 here:**

> **HD-subhead** style modified and based on normal   1 mark
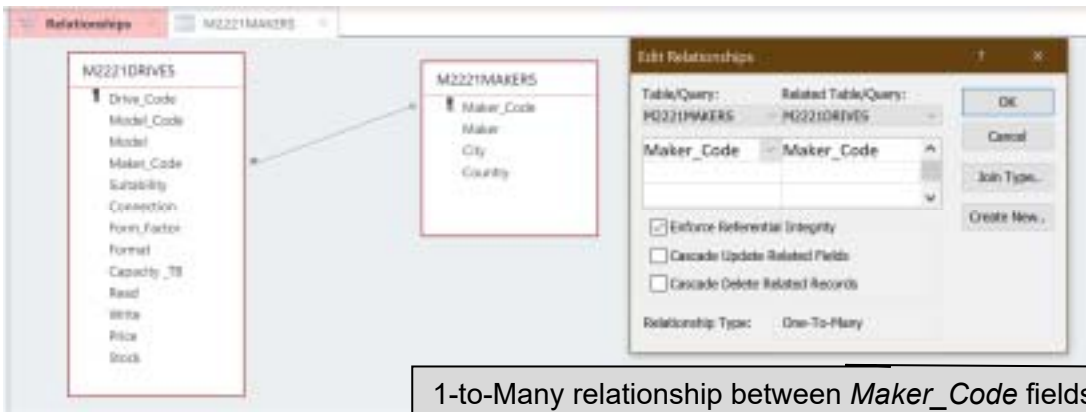
Step 13 – **EVIDENCE 4 here:**

Field Name	Data Type
Drive_Code	Short Text
Model_Code	Short Text
Model	Short Text
Maker_Code	Short Text
Suitability	Short Text
Connection	Short Text
Form_Factor	Short Text
Format	Short Text
Capacity_TB	Number
Read	Number
Write	Number
Price	Currency
Stock	Number

Field names as given, correct data types,
Drive_Code field as primary key, no ID field   1 mark

	Table1	M2221DRIVES	M2221MAKERS

Field Name	Data Type
Maker_Code	Short Text
Maker	Short Text
City	Short Text
Country	Short Text

Field names as given, correct data types, no ID field 1 mark
Maker_Code as a primary key   1 mark

Step 14 – **EVIDENCE 5 here:**

1-to-Many relationship between *Maker_Code* fields   1 mark

Step 20 – **EVIDENCE 6 here:**

{ DATE \@ "dd MMMM yyyy" * MERGEFORMAT }

Today's date in this format   1 mark

Step 21 – **EVIDENCE 7 here:**

Query Options

Filter Records	Sort Records		
	Field:	Comparison:	Compare to:
	Ready	Equal to	Yes
And	Delivered	Equal to	No
And			

Automated selection   1 mark