



Rewarding Learning  
**ADVANCED**  
 General Certificate of Education  
 January 2012

Centre Number

71

Candidate Number

## Health and Social Care

### Assessment Unit A2 9

*assessing*

### Unit 9: Providing Services

[A6H31]



**THURSDAY 19 JANUARY, MORNING**

#### TIME

2 hours.

#### INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.  
 Answer **all three** questions.

#### INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **1(d)**, **2(c)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's  
use only

Question Number	Marks
1	
2	
3	

**Total  
Marks**

**TASK**

Carry out an investigation of service provision in relation to *service users with physical disabilities and illnesses*. Your investigation should address the following:

- The needs of individuals with physical disabilities and illnesses and how these needs might be met.
- The ways individuals with physical disabilities or illnesses might access services provided by the sectors in the mixed economy.
- The disadvantages of the informal sector providing care for individuals with physical disabilities and illnesses.
- The role of policies in providing appropriate care for service users with physical disabilities in a residential setting.
- The benefits of multidisciplinary team working in providing care for service users with physical disabilities living at home.
- The ways the Disability Discrimination Act 1995 (amended 2005)/the Disability Discrimination (NI) Order 2006 supports disabled people to live independently.
- The range of factors which have led to the demographic trend of increasing numbers of people with physical disabilities and illnesses in society.
- The roles of health and social care practitioners who provide care and support for service users with physical disabilities, e.g. caused by a stroke.
- Funding arrangements for services in the “mixed economy” of care.
- The impact of The Carers and Direct Payments Act 2002 on the lives of service users with physical disabilities and illnesses and their carers.
- How the voluntary sector might support service users with physical disabilities or illnesses who live at home.

1 Stroke is the most common cause of disability in the UK. Every year in Northern Ireland around 3000 people suffer a stroke. It can affect people of all ages: research suggests that 21% of all new strokes occur in people under the age of 65. A recent study found that people who had experienced a stroke reported many unmet needs. Some individuals who suffer a stroke can be cared for by the multidisciplinary team in their own home although many require the expert 24 hour care available in nursing homes.

- (a) Explain two **different** ways each of the following three practitioners might support service users with physical disabilities caused by a stroke.

**A physiotherapist**

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

**An occupational therapist**

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

Examiner Only	
Marks	Remark









- 2 Some disabled people are temporarily impaired through injury; some are disabled since childhood and some will have recently developed a condition that is likely to be long-term. Research indicates that 18% of all people living in private households in Northern Ireland have some degree of disability. Many of these people are very reliant on the informal and voluntary sectors to enhance their quality of life.

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- (a) Write down three ways the voluntary sector might provide support for service users with physical disabilities who live at home.

1. \_\_\_\_\_  
 \_\_\_\_\_ [1]
2. \_\_\_\_\_  
 \_\_\_\_\_ [1]
3. \_\_\_\_\_  
 \_\_\_\_\_ [1]

- (b) Discuss three ways the Disability Discrimination Act 1995 (amended 2005)/the Disability Discrimination (NI) Order 2006 supports physically disabled people to live independently.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [3]

Examiner Only	
Marks	Remark

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

Examiner Only	
Marks	Remark





3 Physically disabled people and those suffering from long-term illnesses can access a range of services and facilities provided by the mixed economy of care. Over the years, there has been greater recognition of the rights of disabled people and more emphasis has been placed on enabling them to live independently, where possible. The introduction of the Carers and Direct Payments Act (NI) 2002 has led to increased autonomy and promoted a sense of empowerment for many disabled people.

(a) Explain three ways people with physical disabilities or illnesses may access services.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

3. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

(b) Write down two different ways services for people with physical disabilities and illnesses are funded in the following sectors.

**The private sector**

1. \_\_\_\_\_ [1]  
 2. \_\_\_\_\_ [1]

**The voluntary sector**

1. \_\_\_\_\_ [1]  
 2. \_\_\_\_\_ [1]

Examiner Only	
Marks	Remark















