



Rewarding Learning
ADVANCED
 General Certificate of Education
 2012

Centre Number

71

Candidate Number

Health and Social Care

Assessment Unit A2 9

assessing

Unit 9: Providing Services

[A6H31]

WEDNESDAY 6 JUNE, AFTERNOON



A6H31

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.
 Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **2(b)**, **3(c)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's
use only

Question Number	Marks
1	
2	
3	

Total Marks	
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TASK

Carry out an investigation of service provision in relation to service users with *mental health problems*. Your investigation should address the following:

- An understanding of the role and benefits of voluntary sector organisations in providing care for service users with mental health problems, using The Northern Ireland Association of Mental Health (Niamh) to inform you.
- A detailed understanding of the needs of service users with mental health problems and how these might be met by Niamh.
- The roles of a range of health and social care practitioners who provide care and support for service users with mental health problems.
- An understanding of the barriers to accessing services for service users with mental health problems and how these barriers might be broken down.
- An evaluation of the impact of “care in the community” for people with mental health problems.
- The role of The Mental Health (NI) Order 1986 (amended 2004) in the care of service users with mental health problems.
- Funding of services in the mixed economy of care.
- An understanding of the benefits of effective inter-agency co-operation for service users with mental health problems living in the community.
- A detailed understanding of the role of the Community Psychiatric Nurse (CPN).
- An understanding of the ways quality of care can be measured in psychiatric hospitals.
- An evaluation of a range of policies used in care settings for service users with mental health problems.

1 Niamh was established in 1959 to provide support for individuals suffering from mental health problems. Over the years Niamh has continued to develop its services.

(a) Write down three ways a voluntary organisation like Niamh might be funded.

1. _____ [1]

2. _____ [1]

3. _____ [1]

(b) Discuss how the following barriers may be broken down for service users with mental health problems.

Geographical location

[3]

The psychological barrier of fear

[3]

Examiner Only	
Marks	Remark

- 2 Stephen Newton, who was convicted of the murder of a stranger, had a history of mental health problems, serial violence (including against his own mother) and of abusing street drugs in “industrial” quantities. It is hard to imagine how much clearer the warning signs could be. Yet instead of consistent treatment for his drug and mental health problems, he was allowed to live in the community with minimal supervision.

The findings of this inquiry echo similar inquiries exposing fundamental failures of the many agencies involved in mental health to assess the risk posed by severely disturbed patients and to protect the public.

Source: adapted from: <http://www.sane.org.uk/news/view/341>

- (a) Explain four benefits to service users with mental health problems of effective inter-agency co-operation.

1. _____

 _____ [2]

2. _____

 _____ [2]

3. _____

 _____ [2]

4. _____

 _____ [2]

Examiner Only	
Marks	Remark

- (c) Community Psychiatric Nurses (CPNs) play a very important role in providing care and support for service users with mental health problems who live in the community. They are often responsible for administering medication to service users such as monthly injections of drugs which help to alleviate symptoms and allow individuals to live independent lives.

Discuss three **other** ways the CPN might contribute to the care of service users with mental health problems.

1. _____

_____ [3]

2. _____

_____ [3]

3. _____

_____ [3]

Examiner Only

Marks

Remark

3 All practitioners who provide care and support for service users with mental health problems are required to understand and comply with relevant policy and legislation. This should mean that service users can experience the best possible care and are protected from harm. A range of methods are used by the government to monitor the quality of service delivery in care settings and action can be taken if the care provided falls below the standard expected.

(a) Discuss **different** ways the following practitioners might support service users with mental health problems.

An occupational therapist

[3]

A psychologist

[3]

A social worker

[3]

Examiner Only	
Marks	Remark

(b) Explain three ways the quality of care provided for patients in psychiatric hospitals might be measured.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

Examiner Only	
Marks	Remark

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