

New
Specification

Rewarding Learning

ADVANCED

General Certificate of Education

2018

Centre Number

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Candidate Number

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Health and Social Care

Assessment Unit A2 3

assessing

Providing Services



AHC31

[AHC31]**MONDAY 11 JUNE, MORNING****TIME**

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 120.

Quality of written communication will be assessed in questions **1(d)**, **2(c)**, **2(d)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only	
Question Number	Marks
1	
2	
3	

Total Marks	
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TASK

Carry out an investigation of service provision in relation to *older people*. Your investigation should address the following:

- Explanations for the increased life expectancy of older people
- Funding health and social care provision for older service users
- An evaluation of informal care for older people
- A detailed understanding of the advantages and disadvantages of care by private providers for older service users
- The strengths and weaknesses of community care for older people
- The needs of older people and how these might be met in residential care
- Accessing services for older service users and overcoming barriers
- An understanding of the roles of practitioners involved in providing care and support for older service users
- A detailed understanding of the role of the social worker in supporting informal carers
- The role of the informal carer in providing care and support for older people
- How codes of practice guide health and social care workers

3 Accessing available care and support can be a challenging experience for older service users and assistance from others may be required in order to access the services needed. A wide range of professionals is involved in both organising and providing care for older service users in a variety of settings and it is very important that all staff adhere to codes of practice or conduct in carrying out their duties to ensure that quality care is provided.

(a) Explain **three** ways older service users gain access to the services they require.

1. _____

 _____ [2]

2. _____

 _____ [2]

3. _____

 _____ [2]

Examiner Only	
Marks	Remark

(b) Explain **one** way the following barriers to accessing services might be overcome for older service users.

Geographical location

[2]

Physical barriers

[2]

Examiner Only	
Marks	Remark

THIS IS THE END OF THE QUESTION PAPER

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