



Rewarding Learning

General Certificate of Secondary Education  
2019

Centre Number

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Candidate Number

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# Hospitality

Unit 1  
The Hospitality Industry



\*GPT11\*

[GPT11]

**TUESDAY 28 MAY, AFTERNOON**

## TIME

1 hour.

## INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.  
Write your answers in the spaces provided in this question paper.  
Answer **all six** questions.

## INFORMATION FOR CANDIDATES

The total mark for this paper is 65.  
Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.  
Quality of written communication will be assessed in Question 6.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
4	
5	
6	
<b>Total Marks</b>	

1 (a) Star ratings help customers understand the types of services and facilities provided by the hotel.

Read the following statements and circle **True** or **False**.  
Circle only **one** answer for each statement.

All hotels must have a star grade to operate.      True      False

The standard of welcome is assessed and graded by inspectors.      True      False

Room service should be provided in all three star hotels.      True      False

The higher the star rating the cheaper the hotel accommodation is.      True      False

Four star hotels must have a swimming pool and a gym.      True      False

[5]

Examiner Only	
Marks	Remark

- (b) Complete the table below by recording the sector each hospitality outlet belongs to.

Hospitality Outlet	Sector
Fast Food Restaurant	
Prison Canteen	
Residential Home Dining Room	
Guest House	
Hospital Canteen	

[5]

- (c) Hospitality plays a role in the tourism industry.

Write down **four** other industries linked with hospitality.

1. \_\_\_\_\_ [1]
2. \_\_\_\_\_ [1]
3. \_\_\_\_\_ [1]
4. \_\_\_\_\_ [1]

Examiner Only	
Marks	Remark



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**(Questions continue overleaf)**

3 (a) Explain **one** benefit of the Food Information Regulations (Northern Ireland) 2014 for:

Customers

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[2]

Hospitality outlets

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[2]

Examiner Only	
Marks	Remark





- 5 (a) There are five food groups in the Eat Well Guide. Fill in the missing word to complete each group and give an example of a food in each group.

Food group	Example of food
1. Potatoes, bread, _____, pasta and other starchy carbohydrates. [1]	[1]
2. _____ and vegetables. [1]	[1]
3. Dairy and _____. [1]	[1]
4. _____, pulses, fish, eggs, meat and other proteins. [1]	[1]
5. _____ and spreads. [1]	[1]

- (b) Outline **three** ways the Eat Well Guide can encourage a healthy diet.

1. \_\_\_\_\_  
\_\_\_\_\_ [2]
2. \_\_\_\_\_  
\_\_\_\_\_ [2]
3. \_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark





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**THIS IS THE END OF THE QUESTION PAPER**

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