Qualification Accredited



A LEVEL

Examiners' report

COMPUTER SCIENCE

H446 For first teaching in 2015

H446/01 Summer 2019 series

Version 1

Contents

Introduction	4
Paper 1 series overview	5
Question 1 (a)	6
Question 1 (b)	6
Question 1 (c) (i)	7
Question 1 (c) (ii)	7
Question 1 (d)	7
Question 2 (c)	8
Question 2 (d)	8
Question 3 (b)	9
Question 3 (c)	9
Question 3 (e)	10
Question 4 (a)	10
Question 4 (b)	10
Question 4 (c)	10
Question 4 (d)	11
Question 4 (e)	11
Question 5 (a)	12
Question 5 (c)	13
Question 5 (d)	13
Question 5 (e)	14
Question 6 (a)	14
Question 6 (b)	15
Question 6 (c)	15
Question 6 (d)	15
Question 6 (e)	16
Question 6 (f)	16
Question 7 (a)	17
Question 7 (b) (i)	17
Question 7 (b) (ii)	18
Question 7 (c)	18
Question 7 (d)	18
Question 7 (e)	19
Question 8 (e)	20
Question 8 (f)	20

Question 8 (g)	20
Question 9	21
Question 10 (a)	21
Question 10 (b)	
Question 10 (c)	22
Question 10 (d)	22
Question 10 (e)	22
Question 10 (f)	23
Question 11 (a)	23
Question 11 (b)	24
Question 11 (c)	24



Would you prefer a Word version?

Did you know that you can save this pdf as a Word file using Acrobat Professional?

Simply click on File > Save As Other . . . and select Microsoft Word

(If you have opened this PDF in your browser you will need to save it first. Simply right click anywhere on the page and select *Save as...* to save the PDF. Then open the PDF in Acrobat Professional.)

If you do not have access to Acrobat Professional there are a number of **free** applications available that will also convert PDF to Word (search for *pdf* to word converter).



We value your feedback

We'd like to know your view on the resources we produce. By clicking on the icon above you will help us to ensure that our resources work for you.

Introduction

Our examiners' reports are produced to offer constructive feedback on candidates' performance in the examinations. They provide useful guidance for future candidates. The reports will include a general commentary on candidates' performance, identify technical aspects examined in the questions and highlight good performance and where performance could be improved. The reports will also explain aspects which caused difficulty and why the difficulties arose, whether through a lack of knowledge, poor examination technique, or any other identifiable and explainable reason.

Where overall performance on a question/question part was considered good, with no particular areas to highlight, these questions have not been included in the report. A full copy of the question paper can be downloaded from OCR.

Paper 1 series overview

H446/01 (Computer Systems) is one of two examined components for the GCE A Level Computer Science. This component focuses on:

- The characteristics of contemporary processors, input, output and storage devices
- Software and software development
- Exchanging data
- Data types, data structures and algorithms
- Legal, moral, cultural and ethical issues

To do well on this paper, candidates need to be able to demonstrate and apply knowledge across all of the topics listed above in different contexts.

Throughout the paper candidates did not gain credit where they did not utilise or refer to the data given in the question when instructed to do so.

Fundamental definitions were, at times, not clearly expressed. This was particularly evident in the database questions.

Centres must be aware of the need to cover the whole of the specification and make use of the appendices to the specification, specifically section 5d. Centres should take note of the CSS that candidates are expected to have an awareness of.

Candidate performance overview

Candidates who did well on this paper generally did the following:

- wrote a function correctly in 2d.
- applied knowledge of compression appropriately in 4e.
- completed the function correctly in 5c.
- offered a balance discussion with a supported conclusion in 5e, 9 and 11a.

Candidates who did less well on this paper generally did the following:

- demonstrated limited discussion in 5e, 9 and 11a.
- showed poor understanding of databases in 7a, bii, c and d.
- did not apply their response to the given scenario, particularly in 3c, 5d and 8f.

demonstrated a lack of familiarity with CSS in 11c.

Question 1 (a)

'embedded' means.

A company releases an in-home virtual assistant called 'Bertie Butler'.

The device, when placed in a room, listens out for the phrase "Hey Bertie". When someone says that phrase it then listens to the question that follows and tries to give a relevant answer.

Ber	tie Butler has a number of built-in input and output devices.	
(a)	Name one input device and one output device that might be part of Bertie Butler. For each device give a reason for it being built into the virtual assistant.	
	Input Device Name:	
	Input Device Reason:	
	Output Device Name:	
	Output Device Reason:	
	[4]	
to give a	all candidates correctly named appropriate input and output devices. Fewer candidates went of appropriate reasons, many were too generic to be creditworthy at this level of study e.g. 'Speake but the response'	
Questi	<u>on 1 (b)</u>	
The	Bertie Butler device runs off an embedded operating system.	
(b)	Define the term 'embedded operating system'.	
	[2]	
to the ha	ndidates demonstrated their understanding that an embedded operating system (OS) is specifically ardware or purpose. Too many stated that an embedded OS is 'embedded in the device' which ent at this level of study. The candidate must clearly demonstrate their understanding of what	

Question 1 (c) (i)

(c) Bertie Butler's circuitry is designed to only listen out for "Hey Bertie" under certain circumstances, which are:

The privacy button (P) must be off and the microphone must generate a signal (S) to say a sound has been heard.

(i) Complete the truth table for whether the device is listening (L).

Р	S	L
False	False	
False	True	
True	False	
True	True	

[2]

Well answered by most candidates with some opting for a different representation of True/False in their response. These responses, where correct, were condoned but centres would best advise candidates to use the representations given in the context in future series.

Question 1 (c) (ii)

(ii) Draw logic gates to represent the circuitry needed.

[3]

Generally, candidates responded well to this question, but some candidates used incorrect logic gate representations. Centres should remind candidates of the acceptable boolean algebra logic gate representations see specification appendix 5d.

Question 1 (d)

a)	The Bertie Butier machine uses a multicore processor.
	Define the term 'multicore processor'.
	[2]

Too many candidates defined a multi core processor as 'a processor with multiple cores' this is not creditworthy at this level of study. Candidates must demonstrate their understanding of a core being a processing unit within a processor.

Question 2 (c)

(c)	Show the result of using Run Length Encoding to compress the sequence:
	CCCCOLLLCCCCCMOCCCCC
	[3]

Well answered by most candidates, demonstrating clear understanding of Run Length Encoding as a method of compression.

Question 2 (d)

The survey takers want to find out the longest continuous sequence of cars in any given chunk of data. For example, in the data

CCMCCCCLLCCC

the longest sequence would be 4.

(d) Write the function longest which takes in a string of characters as an argument and returns an integer representing the longest continuous sequence of Cs.

[5]

It was pleasing to see more candidates than in previous series offering a response to this type of question. Many candidates scored well. There were two common errors. Firstly, some candidates correctly declared a function as required but then did not return a value from that function, this is a fundamental knowledge requirement at this level of study. Secondly, some candidates wrote fully functioning code to return the longest sequence of any character rather than the longest sequence of Cs. Hence, not addressing the question. Candidates should be reminded to read the question carefully, particularly where questions require them to write code/algorithms. See exemplar 1 which scored full marks.

Exemplar 1

function longest (Sequence):
· length = len (sequence);
longest = 0: current = 0;
Sor (1=0; 1< (ength; 1=1+1).
[is(sequence [i] = = "c"):
1 current = current +1;
1 lelse:
is (current > longest):
1 , I congest = current
current = 0
return (congest)

Question :	3 ((b)
------------	-----	-----

(b)	State what the purpose of the program is.
	[1]

Many candidates achieved full marks on part (a) and went on to achieve the mark on part (b). Those who did not score well on part (a) could not determine the purpose of the program and therefore did not achieve the part (b) mark.

Question 3 (c)

(c)	Explain which registers are used and their values when the line STA count is executed an the accumulator is holding the value 9. The label count refers to memory location 16.		
	[2]		

It is encouraging that many more candidates are appropriately applying their response to the scenario, in this type of question, than in previous series. However, there are still some candidates giving a description of the order of data movement between registers without referring to the data or address values/labels given in the question. Candidates should be reminded to refer to the values given in this type of question in their response.

Question 3 (e)

(6	e) The code uses direct addressing. Describe one other mode of addressing.	
		••••
		[2]
		1-1
•	candidates correctly cited another mode of addressing outlined in the specification but bly lacked clarity, with the exception of Immediate Addressing.	descriptions
Ques	tion 4 (a)	
4 Tr	aditionally films have been distributed on optical media such as DVDs.	
(a) Giving an example other than DVDs, describe what is meant by the term 'optical media'.	
		••••
		[2]
Ques	tion 4 (b)	
(b	Give one advantage of films being distributed using optical media.	
		. [1]
Many		ling of
optical	candidates achieved full marks on both part (a) and (b) demonstrating their understand	aing oi
optical	media.	
Ques	tion 4 (c)	
	dding a DVD drive to a computer would often require the installation of a piece of software ca device driver.	lled
(0	s) State the purpose of a device driver.	
		. [1]
Many o	candidate responses were too generic for this level of study, stating that the device driver	ver allows

communication between the device and the 'computer' or 'computer system' rather than 'operating system'.

Question 4 (d)

It is	now	comm	on fo	r peop	le to	purchase	films	which,	rather	than	having	a p	hysical	сору	of,	they
can	strea	am or c	lownl	oad ov	er th	e internet	wher	never th	ey war	nt.						

(d)	Explain the advantages and disadvantages of owning films that are streamed or downloaded on demand rather than owning a physical copy.									
	[4]									
Most can	didates achieved at least one advantage and one disadvantage mark. Most commonly citing									
access to	the internet renders the film(s) accessible from anywhere. Although some candidates referred									
to 'on line	e' access which is not creditworthy.									

Question 4 (e)

Being able to stream high resolution films is only possible due to improvements in compression.

(e)	Explain why compression is important for the streaming of high resolution films.									
		r01								

Generally, candidates correctly stated that buffering would be reduced. Some candidates stated that high resolution films are very large but did not then explain why it is important to compress them for streaming. Candidates should be reminded to address the question fully in their response.

Question 5 (a)

A programmer is writing software for a firewall. She is writing code so that it keeps a track of websites that users are permitted to visit. The software stores the websites' addresses along with details about who can view them and when.

The following data is also stored about each website:

- Access level needed (1-4)
- If it is available all the time (true) or just lunch times and out of work hours (false).

So a website which is available to users of access level 2 and above, all the time, would have the details [2, true] stored.

A website accessible to users of access level 3 and above, only outside of work hours, would have the details [3, false] stored.

(a)	State the name of a data structure that could be used to store a single site's details.
	[1]

Many candidates cited a suitable structure but some incorrectly cited an array. This demonstrates a clear misconception or lack of understanding that an array can only hold one type of data.

Question 5 (c)

(c) Complete the function hash which takes in a string and returns the hashed value.

You can assume you have access to the following three functions.

- asc() this takes in a character and returns its ASCII value. For example asc("A") returns 65.
- locate() this takes in a string and character and returns the location of the first instance of the character (with the string starting at character 0). For example locate("electricity", "c") returns 3.
- upper() this takes in a string and returns the UPPERCASE version. For example upper ("hello") returns "HELLO".

You should also assume that all given website names use letters but no numbers or symbols.

You will be given credit for the readability of your code.

function hash(siteName)

endfunction

[5]

Candidates who used the three functions given in the question tended to score well. Those candidates who opted not to use the given functions and used language specific functions, in many cases, did not utilise them correctly, hence, losing credit. Centres should advise candidates to utilise functions given in the stem of the question in their response. In addition, the question stated that candidates will be given credit for the readability of their code. Centres should also advise candidates to use appropriate variable names, indent code where appropriate and comment code to aid readability.

Question 5 (d)

A flaw with the current hash function is it tends to generate lots of collisions (addresses that compute to the same hash). Below is a diagram of part of the hash table. The address www.rnd.com with details [2, true] is being added to the hash table.

(d) Explain how a hash table can be used to handle collisions, referring to the example below.

227	
228	www.ocr.org.uk : [1, true]
229	
230	www.ppf.nz : [2, false]
231	
232	www.ntf.biz : [4, true]
234	
235	
-	

... [4]

It was pleasing to see that many candidate responses did refer to the given example. Where this was evident, the candidate scored well. Candidates who did not refer to the example, gained little to no credit on the question.

Question 5 (e)

The hash function is changed so there are no longer high numbers of collisions.

		During busy periods the firewall is expected to check several addresses a second. It is anticipated that roughly 10 new addresses will be added to a whitelist (list of acceptable addresses) each day.									
	There is a debate as to whether a hash table (with the new hash function) is the best approach, or if the whitelist would be better stored in a linked list.										
	(e)	*Discuss whether a hash table or linked list is better to store acceptable websites. You should compare how each structure can be searched and has data added and come to a recommendation as to which is better for the whitelist. [12]									
C 0 10	اعادا	to make according the guality of their sytemated response in this guarties. Most condidates									
		tes were assessed on the quality of their extended response in this question. Most candidates									
		tes were assessed on the quality of their extended response in this question. Most candidates cited direct access as the main advantage of hash tables and access times as the									
corr	ectly	cited direct access as the main advantage of hash tables and access times as the									
corr disa	ectly Idvan	·									
corr	ectly Idvan	cited direct access as the main advantage of hash tables and access times as the									
corr disa Lev	ectly idvan el 2.	cited direct access as the main advantage of hash tables and access times as the									
corr disa Lev	ectly dvan el 2. <u>esti</u>	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given									
corr disa Lev	ectly dvan el 2. estic	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a)									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a)									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software.									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a)									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a)									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a)									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a)									
corr disa Lev	ectly dvan el 2. estic A co	cited direct access as the main advantage of hash tables and access times as the stage of linked lists. The level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a) Impany makes anti-virus software. In the level of discussion varied with most candidate responses being given on 6 (a)									

This question was well answered with most candidates correctly stating that a utility is used for system maintenance.

Question 6 (b)

(b)	State how an application differs from a utility.
	[1]
-	estion was generally well addressed by candidates with most demonstrating understanding that ions perform tasks for the user as opposed to the computer.
Questi	i <u>on 6 (c)</u>
	order to keep up to date with the latest virus threats, the company is continually updating their ftware.
The	e programmers use an Extreme Programming approach when developing the updates.
(c)	Explain what is meant by Extreme Programming and why it is a suitable approach in this case.
	[4]
	ndidates correctly stated that extreme programming is both agile and utilises paired nming. Fewer candidates discussed its focus on high quality code.
Questi	ion 6 (d)
	Explain why the programmers of anti-virus software may make use of virtual machines when developing the updates.
	[3]

Many candidate responses described the virtual machine rather than explaining why they would be used in this scenario. Candidates should be reminded to apply their knowledge to the scenario when the question requires them to do so.

Question 6 (e)

When	running	the	anti-virus	software,	an	operating	system	uses	а	scheduling	algorithm	to
determ	nine an a	lloca	tion of CPI	J time to th	ne a	nti-virus so	ftware.					

(e) Explain why a First Come First Served scheduling algorithm would not be suitable in situation.							
	[2]						
scored w	andidates who demonstrated a clear understanding of 'First Come First Served' scheduling vell on this question. Some candidates incorrectly referred to priorities and interrupts in their es which gained no credit.						
Questi	on 6 (f)						
	the late 1990s the CIH virus hit headlines because it was able to overwrite and destroy the itents of a computer's BIOS.						
(f)	Describe what the effect would be of a computer having its BIOS overwritten.						
	[2]						

This question was well attempted by most candidates.

Question 7 (a)

7 RestaurantReview is a website that allows users to leave reviews and ratings for different restaurants.

The website uses a database with the following structure.



The database management system ensures referential integrity is maintained.

(a)	Explain what is meant by referential integrity, giving an example which refers to the database described above.
	[3]
	V

In general, this question was poorly attempted by most candidates on two counts. Firstly, many candidates could not clearly explain the term 'referential integrity'. Secondly, some examples incorrectly stated that when a review is deleted, the corresponding User/Restaurant needs to be deleted.

Question 7 (b) (i)

(b)	Each review includes a score out of 5. When the score is entered on the website it is checked	ec
	in the browser to ensure a number no higher than 5 has been entered. It is then checked	ec
	again on the server.	

(i)	State what is meant by the term 'server'.
	[1]

Many candidates did not clearly define the term. Candidates should be reminded that they must clearly express fundamental definitions at this level of study.

Question 7 (b) (ii)

(i	 Explain why it is important that the review score that the user entered is also check server-side. 	ked
		[2]
Again, ma	any candidates did not clearly explain the importance of a server-side check in this	scenario.
Questio	n 7 (c)	
	enever a review is added to the system, the restaurant's average rating is updated. I saction is ACID.	「his
The	A in ACID refers to Atomic.	
	Describe what is meant by the term 'Atomic' in the context of ACID transactions. You sho refer to the example of a review being added.	ould
		[2]
-	tion was generally well attempted by most candidates. Those who did not gain cred being the lowest level of detail which is incorrect in this context.	lit referred
Questio	<u>n 7 (d)</u>	
(d)	State what the letters CID refer to in ACID.	
(C	
1	I	
ı	D	
		[3]
Well atten	npted by most candidates. In general, candidates either scored three or zero marks	

© OCR 2019

Question 7 (e)

The database previously stored reviews using the ASCII character set. ASCII uses 1 byte per character. It is decided to switch to the Unicode UTF-32 character set which uses 4 bytes per character.

(e)	Give an advantage and disadvantage of changing character sets from ASCII to Unicoo UTF-32.	de
	Advantage	
		••••
	Disadvantage	
		2]

Some candidates' advantages/disadvantages were not clear enough to gain credit e.g. 'disadvantage – reviews take up more space' is not sufficient at this level of study. Candidates should clearly demonstrate understanding that 'reviews take up more storage'.

© OCR 2019

Question 8

(e)	Write extra code so the program also displays the remainder.				
	[2]				
_	most candidates gained credit for correctly outputting their calculated remainder, many lost ran incorrect calculation.				
Questic	on 8 (f)				
The	program is compiled. The first stage is Lexical Analysis.				
(f)	Referring to examples in the code in Fig. 8.1, explain what happens in Lexical Analysis.				
	[3]				
Lexical A	stion was poorly attempted by most candidates. Although, many explained what happens during nalysis few went on to refer to examples from the given code, hence not gaining credit. es should be reminded that they must refer to examples when the question requires them to do				
Questic	on 8 (g)				
(g)	State the name of the stage of compilation that directly follows Lexical Analysis.				
	[1]				
Most can	didates correctly stated 'Syntax Analysis' as the next stage of compilation.				

© OCR 2019

Qu	estion	9

9*	Discuss the positive and negative impacts computers are having on the environment.
	[9]
impa citing	idates were assessed on the quality of their extended response in this question. The negative cts of computers on the environment were generally well addressed by most candidates with fewer a balanced range of positive impacts. The level of discussion therefore varied with most candidate bases being given Level 2.
Que	stion 10 (a)
10 (a) Show how the binary number 01011110 is represented in hexadecimal.
	[1]
Λltho	ugh this question was well answered by most candidates, in some cases, incorrect workings
	ered an incorrect hexadecimal answer. Candidate should be reminded to double check their
Que	stion 10 (b)
	(b) Show how the hexadecimal number 9B is represented in denary.
	[2]
A role	atively high proportion of candidates presented their answer to this question in hinary as opposed to

A relatively high proportion of candidates presented their answer to this question in binary as opposed to denary, hence, losing credit. Candidates should be reminded to read the question carefully.

Question 10 (C)
---------------	---	---

(c) Show how the denary number -87 is represented in sign and magnitude binary.					
	[2]				
	didates demonstrated confusion between sign and magnitude and two's complement binary ation of negative number.				

Question 10 (d)

(d) Complete the following binary subtraction. Show your working.

01001001-

00101111

[2]

Many candidates achieved full marks on this question. Those who did not, generally did not show evidence of binary subtraction. Converting the binary numbers to denary, carrying out the subtraction and converting the result back to binary does not evidence binary subtraction.

Question 10 (e)

(e)	The floating point binary number 010011 011 consists of a 6-bit mantissa and 3-bit exponent both represented in two's complement. Convert the number to denary, showing your working
	[3]

This question was better attempted than similar questions in previous series. Most candidates clearly demonstrated the 'floating' of the point the correct number of places.

Question 10 (f)

	(1)	exponent in two's complement, using as few bits as possible. Show your working.
		[4]
rep	reser	ndidates did not convert the original denary number to the correct fixed-point binary station. Others who did convert to fixed point correctly did not go on to represent their floatinguition in as few bits as possible.
Qu	esti	on 11 (a)
11	Aw	eb development company makes its money building websites for other companies.
	(a)*	The web development company is looking to recruit a programmer to build websites.
		Discuss the technologies the programmer would need to know and use and the importance of each one.
		[9]

Candidates were assessed on the quality of their extended response in this question. Most candidates correctly cited HTML, CSS and JavaScript as the basic technological requirements. The level of discussion varied with many extending their response to include other appropriate technologies. This question was generally well answered by most candidates.

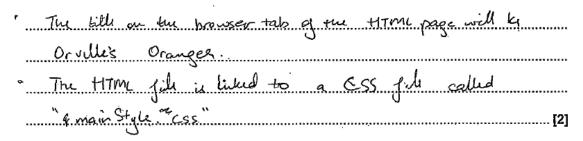
Question 11 (b)

(b)	Part of	a website's	code is	shown	below.
-----	---------	-------------	---------	-------	--------

<head></head>
<title>Orville's Oranges</title>
<pre><link href="mainStyle.css" rel="stylesheet" type="text/css"/></pre>
Explain the meaning of the code.
[2]
[4]

Explanations were, in many cases too superficial for this level of study. See exemplar 2 which shows the level of detail required in the explanation to gain credit.

Exemplar 2



Question 11 (c)

(c) The site also contains the following code.

```
<div class="offer">All oranges 50% off.</div>
```

Complete the CSS code that would make any div elements of the class offer have an orange border.

 .{	
border-style:	solid;
	••••

[2]

It was evident that some candidates did not have the required awareness of the CSS class and property definitions outlined in the specification appendix 5d. Those candidates who did, generally scored well on this question.

Supporting you

For further details of this qualification please visit the subject webpage.

Review of results

If any of your students' results are not as expected, you may wish to consider one of our review of results services. For full information about the options available visit the <u>OCR website</u>. If university places are at stake you may wish to consider priority service 2 reviews of marking which have an earlier deadline to ensure your reviews are processed in time for university applications.



Review students' exam performance with our free online results analysis tool. Available for GCSE, A Level and Cambridge Nationals.

It allows you to:

- review and run analysis reports on exam performance
- analyse results at question and/or topic level*
- · compare your centre with OCR national averages
- · identify trends across the centre
- facilitate effective planning and delivery of courses
- identify areas of the curriculum where students excel or struggle
- help pinpoint strengths and weaknesses of students and teaching departments.

*To find out which reports are available for a specific subject, please visit <u>ocr.org.uk/administration/support-and-tools/active-results/</u>

Find out more at ocr.org.uk/activeresults

CPD Training

Attend one of our popular CPD courses to hear exam feedback directly from a senior assessor or drop in to an online Q&A session.

Please find details for all our courses on the relevant subject page on our website.

www.ocr.org.uk

OCR Resources: the small print

OCR's resources are provided to support the delivery of OCR qualifications, but in no way constitute an endorsed teaching method that is required by OCR. Whilst every effort is made to ensure the accuracy of the content, OCR cannot be held responsible for any errors or omissions within these resources. We update our resources on a regular basis, so please check the OCR website to ensure you have the most up to date version.

This resource may be freely copied and distributed, as long as the OCR logo and this small print remain intact and OCR is acknowledged as the originator of this work.

Our documents are updated over time. Whilst every effort is made to check all documents, there may be contradictions between published support and the specification, therefore please use the information on the latest specification at all times. Where changes are made to specifications these will be indicated within the document, there will be a new version number indicated, and a summary of the changes. If you do notice a discrepancy between the specification and a resource please contact us at: resources.feedback@ocr.org.uk.

Whether you already offer OCR qualifications, are new to OCR, or are considering switching from your current provider/awarding organisation, you can request more information by completing the Expression of Interest form which can be found here: www.ocr.org.uk/expression-of-interest

Please get in touch if you want to discuss the accessibility of resources we offer to support delivery of our qualifications: resources.feedback@ocr.org.uk

Looking for a resource?

There is now a quick and easy search tool to help find **free** resources for your qualification:

www.ocr.org.uk/i-want-to/find-resources/

www.ocr.org.uk

OCR Customer Support Centre

General qualifications

Telephone 01223 553998 Facsimile 01223 552627

Email general.qualifications@ocr.org.uk

OCR is part of Cambridge Assessment, a department of the University of Cambridge. For staff training purposes and as part of our quality assurance programme your call may be recorded or monitored.

© **OCR 2019** Oxford Cambridge and RSA Examinations is a Company Limited by Guarantee. Registered in England. Registered office The Triangle Building, Shaftesbury Road, Cambridge, CB2 8EA. Registered company number 3484466. OCR is an exempt charity.



