

OCR

Oxford Cambridge and RSA

Tuesday 15 January 2019 – Morning**LEVEL 3 CAMBRIDGE TECHNICAL IN BUSINESS****05837/05878** Unit 15: Change management**Duration: 1 hour 30 minutes****C425/1901****You must have:**

- a clean copy of the resource booklet (insert C428).

You may use:

- a calculator

First Name

Last Name

Centre
Number

<input type="text"/>					
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Candidate
Number

<input type="text"/>				
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Date of
Birth

<input type="text"/>							
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INSTRUCTIONS

- Use black ink.
- Complete the boxes above with your name, centre number, candidate number and date of birth.
- Answer **all** the questions.
- Write your answer to each question in the space provided.
- If additional answer space is required, you should use the lined page(s) at the end of this booklet. The question number(s) must be clearly shown.

INFORMATION

- The total mark for this paper is **60**.
- The marks for each question are shown in brackets [].
- This document consists of **12** pages.

FOR EXAMINER USE ONLY	
Question No	Mark
1	38
2	22
Total	/60

A series of horizontal dotted lines for writing, spanning the width of the page.

A series of 25 horizontal dotted lines for writing.

2 Refer to **Resource 2**.

(a) Identify and explain **three** possible impacts on *Citru Ltd's* production workers of working in the factory shop.

1.....
.....
.....
.....[2]

2.....
.....
.....
.....[2]

3.....
.....
.....
.....[2]

ADDITIONAL ANSWER SPACE

If additional answer space is required, you should use the following lined pages. The question number(s) must be clearly shown – for example 1(c) or 2(b).

A large vertical rectangular area containing 25 horizontal dotted lines for writing answers.

A vertical solid line runs down the left side of the page. To its right, there are 25 horizontal dotted lines spaced evenly down the page, providing a guide for handwriting practice.

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